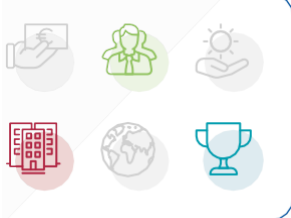


MAIN RELATED TYPES OF CAPITAL



7.9 Integrity and transparency



INTEGRITY AND TRANSPARENCY FOR US: scan the QR code and watch the video.



IMPLEMENTATION STATUS

MAIN TYPES OF CAPITAL	OBJECTIVES	INDICATOR (KPI)	TARGET	BASELINE	2023	OUTCOME
	Adaptation of the Internal Control System framework on Sustainability Reporting in line with regulatory changes (e.g. CSRD)	• Adaptation of the Internal Control System framework	• Adaptation of the framework by 2024	2023	New	
	Increase staff training on ethical principles	• No. of initiatives undertaken	• 2 initiatives by 2024	2023	New	
	Group-wide implementation of the sustainable procurement framework	• % coverage on Group purchases	• 100% by 2024	2021	70%	
Human Capital	Carrying out sustainability audits (ESG) aimed at defining, establishing and consolidating a supply relationship compliant with the Minimum Safeguards and capable of supporting the process of alignment to the Taxonomy of economic activities acquired from third parties by the Poste Italiane Group	• % of the Group's qualified suppliers subject to sustainability audits	• 100% by 2026	2022	30%	SDG 8: DECENT WORK AND ECONOMIC GROWTH
Financial Capital	Implementation of the new Integrated Anti-Fraud Platform (PIAF) that combines fraud prevention objectives with improved customer satisfaction	• % financial, insurance, digital products	• 100% by 2024	2020	80%	SDG 16: PEACE, JUSTICE AND STRONG INSTITUTIONS
	Definition of ESG parameters in the participation requirements and in the evaluation criteria of the technical tender offers	• % ESG coverage for OEPV tenders	• 100% by 2024	2022	96%	
	Maintaining ESG parameters in the participation requirements and in the evaluation criteria of the technical tender offers	• % ESG coverage for OEPV tenders	• 100% by 2024	2023	New	

Objective achieved/Objective achieved and updated

Objective not achieved

Deadline for achieving the objective that has not yet expired